

Performance Indicators	Operational Standard/Plan	Lower Threshold	Baseline	Apr-13	May-13	Jun-13	Jul-13	Aug-13	Sep-13	Oct-13	Nov-13	Dec-13	Jan-14	Feb-14	Direction of Travel
<b>Accident &amp; Emergency</b>															
(1) A&E Attendances - Type 1				2628	2749	2699	2775	2647	2634	2541	2505	2474	2617	2394	↓
Narrative	The number of Type A A&E Attendances in February is in line with February 2013 , The number of admissions following A&E atetndance was also similiary in February 2013 and February 2014														
(4) Percentage of patients who spent 4 hours or less in A&E Whiston	>=95%	>=94%		94.9%	97.8%	98.1%	97.4%	97.9%	97.4%	97.0%	95.8%	94.2%	92.5%	94.0%	↑
(4) Percentage of patients who spent 4 hours or less in A&E Warrington	>=95%	>=94%		93.6%	96.7%	97.6%	95.1%	96.2%	95.0%	94.9%	95.5%	95.4%	94.3%	94.9%	↑
Narrative	Warrington A&E performance in February was marked by the first week with less than 91% seen within 4 hours, however by the end of February a significant improvement had been recorded and between 98% and 99% of people were being seen by the end of the month. At Whiston the 95% target was not met in any week in February, however an improvement has been seen in March with performance recorded at over 96%														
(6) % of Type 1 A&E attendances where referral source is GP				3.81%	3.02%	3.15%	3.68%	3.25%	4.37%	3.94%	3.91%	4.57%	5.58%	4.59%	↓
Narrative	In February, there were 110 Type 1 A&E attendances where the referral source was recorded as GP, This is in line with recent figures.														
(9) (%) Conversion rate - A&E type 1 attendances admitted to hospital	28%			38.05%	35.43%	35.31%	33.66%	35.81%	34.47%	36.25%	37.13%	36.66%	37.68%	36.97%	↓
Narrative	The conversion rate for Halton residents is higher than than the conversion rates at the individual trusts as a whole. For Whiston the conversion rate for the Trust is approximately 35% at Warrington the conversion rate for the Trust is approximately 27% For Halton residents the conversion rate at both sites is broadly similar at 37%.														
<b>Non-Elective Emergency admissions - (based on Admission method 21 - 'Accident and emergency or dental casualty department of the Health care Provider)</b>															
(19) No. of patients discharged following admission via A&E				1001	969	963	951	943	897	896	958	907	958	871	↓
Narrative															
(23) % of patients discharged following admission from A&E with zero length of stay				32.77%	37.46%	34.06%	29.76%	34.15%	32.33%	32.92%	31.63%	31.97%	32.46%	30.08%	↓
Narrative	There were 262 patients discharged with a zero length of stay in February. The average length of stay is 5 days.														
(31) Emergency Re-admissions 30 days				225	268	253	258	247	233	223	226	235	230	194	↓
Narrative	February's figure is likely to be an under-reporting of the true picture as re-admissions are only coded on discharge of the readmission. Putting February's figure to one side, there has been no significant movement in emergency readmission figures since April 2013														

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<b>Walk in Centre - Provider code RY2 - 'Bridgewater Community Healthcare NHS Trust'</b>																
	(34) All Attendances - Halton walk in centre				3793	4076	3835	4368	4059	3994	2755*	2647*	2780*	2827*	2734*	
Narrative	(Note - * Bridgewater advised that following transfer to a new system in October 2013 they have identified some clinic based activity i.e. (Ad-Hoc Bloods) were being entered into the old system in error. Therefore Apr - Sep data is higher. This should be rectified from the 1st April and the old figures with the ad-hoc blood figures removed will be available															
<b>Out of Hours</b>																
	(52) Total number of Halton calls completed on Adastra				1696	1707	1415	1301	1489	1343	1313	1481	1894	1635	1559	↓
Narrative	The proportion of calls with a definitive clinical assessment within 20 mins was 15%, this is the lowest proportion this year. In December and January the proportion was over 20% and the average to January was 19%															
<b>Ambulance - NWAS</b>																
	(78&81) The number of category A (red 1& 2) calls resulting in an emergency response arriving at the scene of the incident				610	565	559	577	772	601	582	639	621	606	565	↓
Narrative	The high figure of 772 in August is due to the additional activity created by Creamfields event. In February there was 25 Category A (Red 1) calls, of these only 16 arrived within 8 minutes (64%) against a target of 75%.															
	Turnaround times (Average) (mins) Whiston	<15	<30		-	-	-	-		28.3	27.2	26.7	27.8	29.6	27.29	↓
	Turnaround times (Average) (mins) Warrington	<15	<30		-	-	-	-		25.7	25.2	23.4	23.1	23.6	22.99	↓
Narrative	Performance in February was much better in February than in January for Whiston. The number of days in the month where the average turnaround time exceeded 30 minutes reduced from 10 to 4. In Warrington there were no days in either January or February where the average turnaround time exceeded 30 minutes.															
<b>Delayed Discharge Transfers - Halton GP registered patients - Snapshot taken last Thursday of the Month</b>																
	(149 & 150) Number of delayed discharge transfers				8	6	2	5	6	12	5	7	6	12	6	↓
Narrative	This is the total number of delayed discharges regardless of accountability. There were 6 delayed discharges as measured on the last Thursday in January 4 of which were NHS Accountability. 1 delay was due to completion of assessment, 1 was waiting for a residential home placement, 2 waiting for a care package in their own home and 2 were patient choice.															
<b>Intermediate Care Services - Halton Borough Council</b>																
	Numbers referred to Intermediate care				157	158	112	148	125	125	138	118	107	149		↓
Narrative	January's figure is an estimate, we are still awaiting confirmation of the figures from 1 team															