

REPORT TO: Health Policy Performance Board
DATE: 7th February 2017
REPORTING OFFICER: Strategic Director, People
PORTFOLIO: Health and Wellbeing
SUBJECT: Domiciliary Care in Halton
WARD(S): Borough-wide

1.0 PURPOSE OF REPORT

1.1 To receive a joint presentation from Halton Borough Council and Victoria Community Care, a domiciliary care agency, regarding domiciliary care provision in Halton.

2.0 RECOMMENDED: that the Board

1. Note the contents of the report and associated presentation.

3.0 SUPPORTING INFORMATION

3.1 One of the main drives over the past decade both locally and nationally has been to offer support to people in their own home for as long a period as is possible. One of the most effective ways to do this has been through offering care and support to people in their own home through a domiciliary care agency. In Halton there are currently 9 providers who offer personal care and support to approximately 800 people every day.

The current service is split into four different zones, 2 in Widnes and 2 in Runcorn. Care calls are delivered by care staff in blocks of 15, 30, 45 or 60 minutes, depending on an individual's level of need.

3.2 The purpose of the presentation will be to provide Board Members with details of how the current system of Domiciliary Care provision works in Halton, but from the perspective of the providers.

The presentation will include an overview of the challenges that are encountered and how the Borough Council and providers work together to maintain the delivery of high quality services to our local population, the rewards for providers, how the service has changed over the years etc. and their views of what the future may hold.

3.3 The role of a domiciliary care provider is challenging. It has significantly changed and there is far greater need to deliver clinical tasks as well as operating in a far more pressured and

competitive market. It is in some way a testament to the local relationships that have been fostered that allow Halton to continue to deliver the high quality service it does despite all of the day-to-day pressures.

4.0 POLICY IMPLICATIONS

4.1 None identified.

5.0 OTHER/FINANCIAL IMPLICATIONS

5.1 None identified

6.0 IMPLICATIONS FOR THE COUNCIL'S PRIORITIES

6.1 Children & Young People in Halton

None identified.

6.2 Employment, Learning & Skills in Halton

None identified.

6.3 A Healthy Halton

Domiciliary Care provision in Halton supports the Council's strategic priority of Improving Health.

6.4 A Safer Halton

None identified.

6.5 Environment and Regeneration in Halton

None identified.

7.0 RISK ANALYSIS

7.1 No risks associated with this report have been identified.

8.0 EQUALITY AND DIVERSITY ISSUES

8.1 An Equality Impact Assessment is not required for this report.

9.0 LIST OF BACKGROUND PAPERS UNDER SECTION 100D OF THE LOCAL GOVERNMENT ACT 1972

9.1 None identified.