

REPORT TO: Health Policy & Performance Board
DATE: 18 June 2019
REPORTING OFFICER: Strategic Director, People
PORTFOLIO: Children, Education and Social Care
SUBJECT: Adult Social Care Performance in the North West
WARD(S): Borough-wide

1.0 PURPOSE OF REPORT

1.1 To present the Health Policy and Performance Board (HPPB) with an overview of the North West Annual Performance Report (**Appendix 1**) and highlight any comparisons and key areas of focus for Halton.

2.0 **RECOMMENDATION That the Board note the contents of the report and associated Appendix.**

3.0 SUPPORTING INFORMATION

3.1 The attached report provides an overview of key performance areas for adult social care, pulled together into a single dashboard. The dashboard data is also reported on a quarterly basis to the NWADASS sector led improvement board.

3.2 The use of the dashboard has been developed over the last two years, and provides the sector led improvement board with data and intelligence to challenge performance of individual authorities and enables us to target resources to support improvement according to what the data is telling us.

3.3 The attached report is the year end benchmarking dashboard and uses only publically available data, but does include some locally developed indicators.

3.4 It is important that Halton not only monitors its own performance, but benchmarks against other North West local authorities to ensure continued improvement in all our service areas.

NORTH WEST KEY PERFORMANCE AREAS

3.5 Care home quality: challenges continue across the North West in relation to care home quality; however we have seen a number of improvements over the last 12 months; the main area of concerns in relation to quality of care continue to be within the nursing home sector and across the larger providers.

3.6 ASCOF data: a mixed picture across the North West, with some excellent performance in learning disabilities supporting adults in settled accommodation; however across the northwest we continue to see fairly high numbers of older adults

admitted to care homes.

- 3.7 Adult Social Care across the region continue to support into the hospital sector, and we are seeing an overall decrease in the numbers of delayed transfers of care (although variable), however to put this in context a higher number of people access adult social care for the first time from the community not the acute sector.
- 3.8 Overall across the region we have seen an increase in expenditure compared to 2016/17. The majority of spend for adults is in supported accommodation (40%), whilst for older people this is on care homes (65%). For older people the average spend on residential care is recommended to be below 50% of the total ASC budget spend on Older People.
- 3.9 Across the North West we have a higher than the national average of DOLs applications, with the majority of applications being for the 85+ age group- which indicates the increase in demand is from older people care homes.

HALTON PERFORMANCE

- 3.10 New service users age 18-64, mainly access social care from the community, 83.5% as oppose to only 16.5% from a hospital setting. For Older people 64.7% access social care from the community as oppose to 35.3% from a hospital setting this indicates that a large number Older People in Halton access social care for the first time due to a crisis situation.
- 3.11 The percentage split between community and residential provision indicates a good balance of provision, 55.6% of older people and 93.3% of adults are supported in the community these are in line with the rest of the North West.
- 3.12 CQC quality data; does indicate that Halton has more care homes rated as inadequate, however it should be noted that this only equates to 1 or 2 homes.
- 3.13 The residential provision in Halton is nationally rated as one of the best in the country (November 18 was due to Cartref which is now closed), however, our nursing provision is identified as one of the worst- this equates to our 2 big national providers- HC1 and CIC.
- 3.14 ASCOF indicators: 13 of the 17 indicators are better than the National average. Of the 4 indicators that are worse than the National Average, 2 we believe are data issues and currently being investigated (Self-directed support and % older people who receive reablement). We do need to improve on the percentage of adults with a Learning Disability in paid employment, work is ongoing to improve the opportunities for employment within the client group. The percentage of older people still at home 91 days after discharge is improving at 78.2% from 65% last year.
- 3.15 Excellent performance is identified in: the proportion of carers who receive a direct payment and those in receipt of self-directed support at 99.6%.
- 3.16 Social care related quality of life is one of the highest performers in the North West at 19.6%, also those service users who report they have as much social contact as they

would like at 54.4%.

- 3.17 People aged 65+ admitted to a care home remains lower than the North West and National average at 562 per 10k population.
- 3.18 Delayed Transfers of Care: in this end of year data does demonstrate Halton as poorly performing overall, however, recent improvements have been made and should be reflected in Q1 data. Performance for ASC attributable continues to show positive performance.
- 3.19 Finance: Halton's figures demonstrate a reduced spend of £0.4m, whereas the majority of Authorities are demonstrating an increase in spend. We do have a higher spend on direct payments, however this may be offset with a lower than average spend on supported accommodation, which will need to be investigated .Halton does demonstrate a lower than average spend for most adult services, but a much higher rate of spend on direct payments a task and finish group has been established to review this. Rate of spend for Older People's services is in line with other authorities. The majority of spend is as expected in the main across physical (OP) and Learning Disabilities.
- 3.20 The number of DOLs request in Halton is lower than the Northwest average, with the majority of requests for Older People. Safeguarding adults; the number of enquiries we receive are much higher than the national average, the percentage of concerns that then went on to become enquiries is also much higher than the North West average. St Helens are the only other authority whose rates are higher than Halton. This is an area we need to investigate- it could demonstrate excellent performance in that we are identifying and dealing with enquiries.
- 3.21 Continuing Health Care Data: NHS Halton CCG assess the lowest numbers of people, per 50,000, for fully funded Continuing Health care in the Cheshire and Mersey region.

4.0 FINANCIAL/RESOURCE IMPLICATIONS

- 4.1 None associated with this report.

5.0 OTHER IMPLICATIONS

- 5.1 None identified.

6.0 RISK ANALYSIS

- 6.1 None identified.

7.0 EQUALITY AND DIVERSITY ISSUES

- 7.1 An Equality Impact Assessment is not required for this report.

**8.0 LIST OF BACKGROUND PAPERS UNDER SECTION 100D OF
THE LOCAL GOVERNMENT ACT 1972**

None.