

## Appendix 1 – Comparison with other UTC providers

Service Name	Walk-in Centre Appointment Booking - Liverpool	The Beat Liverpool City Centre	Old Swan WIC	South Liverpool Treatment Centre	Smithdown Childrens WIC	Litherland WIC	Kirkby WIC	Halewood WIC	Huyton WIC	Runcorn UCC	Widnes UCC	St Helens UTC	
CCG	Liverpool CCG					South Sefton CCG	Knowsley CCG			Halton CCG		St Helens CCG	
Postcode	L1 2SA (Dummy Postcode)	L1 4AF	L13 2GA	L19 2LW	L15 2LQ	L21 9JN	L32 8RE	L26 9UH	L36 6GA	WA7 2DA	WA8 7GD	WA10 1HJ	
Monday	08:00-20:00		08:00-20:00	08:00-20:00	08:00-20:00	08:00-20:00	08:00-20:30	08:00-20:30	08:00-20:30	08:00-21:00	08:00-21:00	07:00-22:00	
Tuesday	08:00-20:00	08:00-20:00	08:00-20:00	08:00-20:00	08:00-20:00	08:00-20:00	08:00-20:30	08:00-20:30	08:00-20:30	08:00-21:00	08:00-21:00	07:00-22:00	
Wednesday	08:00-20:00	08:00-20:00	08:00-20:00	08:00-20:00	08:00-20:00	08:00-20:00	08:00-20:30	08:00-20:30	08:00-20:30	08:00-21:00	08:00-21:00	07:00-22:00	
Thursday	08:00-20:00	08:00-20:00	08:00-20:00	08:00-20:00	08:00-20:00	08:00-20:00	08:00-20:30	08:00-20:30	08:00-20:30	08:00-21:00	08:00-21:00	07:00-22:00	
Friday	08:00-20:00	08:00-20:00	08:00-20:00	08:00-20:00	08:00-20:00	08:00-20:00	08:00-20:30	08:00-20:30	08:00-20:30	08:00-21:00	08:00-21:00	07:00-22:00	
Saturday	08:00-20:00	08:00-20:00	08:00-20:00	08:00-20:00	08:00-20:00	08:00-20:00	08:00-20:30	08:00-20:30	08:00-20:30	08:00-21:00	08:00-21:00	07:00-22:00	
Sunday	08:00-20:00	08:00-20:00	08:00-20:00	08:00-20:00	08:00-20:00	08:00-20:00	10:00-20:30	10:00-20:30	10:00-20:30	08:00-21:00	08:00-21:00	09:00-22:00	
X-Ray OnSite	NA	No	No	Yes	Yes	Yes	Yes	No	No	Yes	Yes	Yes	
X-Ray Available Weekdays (Monday - Friday)	NA	No	No	09:00 - 16:30	09:00 - 16:30	09:00 - 19:00	08:30-20:00	No	No	08:00-21:00	08:00 - 20:00	09:00-19:00	
X-Ray Available Weekends (Saturday and Sunday)	NA	No	No	No	No	No	10:00 - 16:00	No	No	08:00-21:00	08:00 - 20:00	09:00-19:00	
GP Available Weekdays (Monday - Friday)	No	No	No	No	No	TBC	No	No	No	12:00 - 18:00	12:00 - 18:00	11:00 - 20:00	
GP Available Weekends (Saturday and Sunday)	No	No	No	No	No	TBC	No	No	No	12:00 - 18:00	12:00 - 18:00	No	
Direct Booking of Appointments via NHS 111	No	No	No	No	No	No	No	No	No	Yes	Yes	Yes	
NHS 111 Referrals	NHS 111 can directly book callbacks from the Liverpool WICs, the WIC will assess the patient over the phone and if required then book an appointment at the most appropriate WIC for their needs. If there are no appointments available the patient is advised self present at the nearest WIC.					NHS 111 can book callbacks from Litherland WIC the WIC will assess the patient over the phone and if required book an appointment. If the WIC hasn't called the patient within the disposition time frame the patient is to telephone the WIC on 0151 475 4667		Patients told to self present			NHS 111 can directly book appointments at the UCC. If there are no appointments available the patient is advised to self-present at the UCC.	NHS 111 can directly book appointments at the UCC. If there are no appointments available the patient is advised to self-present at the UCC.	NHS 111 can directly book appointments at UTC. If there are no appointments available the patient is advised to self-present at the UTC.