

Provision Update

Progress continues in the restoration of community-based phlebotomy services for Runcorn & Widnes.

Runcorn

- Warrington & Halton Hospital (WHH) deliver Phlebotomy services through the Community Diagnostic Centre (CDC) at the Nightingale Building, Halton Hospital.
- Practice-based phlebotomy services are delivered from 2 x practices in Runcorn: Murdishaw & Castlefield's
- Overall capacity in Runcorn per week of 920 slots. Waiting list > 2 working days. Unused slots 5. DNA 50. Slots by site per week:
 - Nightingale - 770 slots. Breakdown of demand data unavailable by site due to multiple systems
 - Murdishaw – 48 slots.
 - Castlefields – 102 slots.
- WHH have recently expanding Phlebotomy capacity by adding 6 new phlebotomy chairs resulting in 150 slots per week
- From 30th October there will be additional capacity introduced at CDC Nightingale Building providing another 150 slots per week across extended hours.
- In December the CDC at Runcorn Shopping City will provide phlebotomy access Monday – Sunday providing 322 slots per week (of which 92 during Saturday/Sunday)
- Piloting the use of paperless ordering and booking including an online booking system - E-phlebotomy
 - Runcorn practices: Weavervale and Brookvale practices involved in the pilot.
 - >75% of patients are choosing to book their appointments online via the system.

Provision Update

Widnes

- Mersey and West Lancashire (previously St Helens and Knowsley) deliver Phlebotomy services at HCRC, Widnes.
- Practice-based phlebotomy services are delivered by the trust from 2 x practices in Widnes: Bevan Group Practice & Peelhouse Practice
- Overall capacity in Widnes per week of 521 slots, by site per week
 - HCRC - 341 slots. Waiting list > 3 working days. Unused slots 4. DNA 32.
 - Bevan – 72 slots. Waiting List > 11 working days. DNA 7. Unused slots 0. DNA 7.
 - Peelhouse – 108 slots. Waiting list > 3 working days. Unused slots 1. DNA 11.
- Slots are 10mins per patient to ensure compliance with Infection & Prevention control guidance, additional slots were made available to accommodate this change following the pandemic.
- Additional capacity is available to expand current Widnes provision from Nov-23 offering an additional 108 slots per week. Work has commenced with the Trust, PCN and practices to identify suitable venues to enable optimal access for Widnes registered patients. It is proposed that;
 - Bevans capacity will increase by 1 sessions per week to support demand
 - Fir park surgery to receive two sessions per week
- Work continues with the Trust, PCN and Practices to ensure Phlebotomy access is meeting demand, its accessible, equable, efficient and delivers economies at scale.

Current Provision

Runcorn		Widnes	
Site	Access	Site	Access
CDC - Nightingale, Halton Hospital	Monday to Friday 09:00am – 4:40pm. 770 Slots per week Bookable via central telephone contact centre Capacity will be extended from 30 th October between 08:00 and 18:30. Additional 150 slots per week	HCRC - Widnes	Monday to Friday 08:00am – 11:45pm 341 slots per week Bookable via online booking system
		Bevan Group Practice	Tuesday & Thursday 08:30am to 12:15pm (Additional clinic to start in November day to be confirmed) 08:30am to 12:15pm 108 appointments/week from November Practice registered patients only
Murdishaw Practice	Tuesday – Wednesday 09:00am - 1:00pm. 48 slots per week Practice registered patients only	Peelhouse Practice	Monday, Wednesday Friday 08:30am to 12:15pm 108 appointments/week Practice registered patients only
Castlefield's Practice	Monday to Friday 09:00am to 1:00pm. 120 Slots per week Practice registered patients only	Fir Park	Two morning clinics per week to start in November days to be confirmed 08:30am to 12:15pm 72 appointments/week. (from November) Practice registered patients only

All patients have access to centralised provision at the following sites: Nightingale Building Runcorn, HCRC Widnes, Bath Street clinic Warrington, Warrington Hospital, St Helens Hospital.

Children & Young People: Referral to outpatient's department Warrington Hospital or Bath Street, Warrington.